Direct Service Volunteer Opportunities

Overall Requirements

• Complete Basic Advocacy Training (50-60 hours).
• Minimum six-month commitment after training.
• Attend monthly volunteer meetings at least once a quarter.
• 18 years or older.
• Complete a criminal background check.
• Ability to maintain confidentiality.
• Ability to provide equal services to individuals regardless of race, ethnicity, class, gender identity, sex, sexual orientation, economic background, religious belief, age, and/or ability.
• Ability to provide information and referrals to a variety of resources, including abortion, without involving personal judgment, experiences, blame or religious/moral beliefs.
• Ability to work effectively in a crisis-oriented environment.
• Ability to create and uphold personal boundaries.
• Belief in the rights of all individuals to self-determination and empowerment.
• Excellent listening and communication skills.
• Willingness to educate yourself about issues of interpersonal violence and systems of oppression.
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• Work a minimum of 12 hours a month, excluding illness and vacation. 4 shifts a month on the crisis line are ideal, but hours can also be served in a variety of capacities.

Domestic Violence and Sexual Assault Advocate

• Provide over the phone advocacy, information and referrals to domestic violence and sexual assault survivors who call the 24-hour crisis line. This occurs on-site at the Call to Safety office, located at a confidential address. Volunteers typically do one, 3-hour shift a week.
• Accurately obtain and record caller demographic information for use in identifying service and geographic needs of callers.
• Commitment to ongoing resource knowledge and education in order to provide coordinated community responses.
• Volunteers can choose to work any 3 hour shift between 8:30 am and 10:30 pm seven days a week. Volunteers do not have to sign up for the same shift every week—shift times and days can vary week to week. (We currently do not use volunteers between 10:30 pm and 8:30 am as our call volume for the overnight shifts is low.)

After volunteers have served for about 6 months on the crisis line, more volunteer opportunities may become available such as Support Group Facilitator, Population-Specific Outreach (currently including outreach to survivors who houseless or homeless, mental health barriers, and survivors with intellectual or developmental disabilities), Training New Volunteers, Community-Based Outreach and more.

Contact Fawn Livingston-Gray, Volunteer Coordinator, for more information: fawn@calltosafety.org or 503.232.4176 or apply here: https://tinyurl.com/CTSvolunteer

Call to Safety recognizes that we live in an inherently racist culture and that many survivors experience racism on a daily basis. As a continuation of our work to dismantle all forms of oppression and provide equitable services, we are striving to become an anti-racist organization by applying the lens of racial justice to our work with individuals and institutions.